

**Contact & Customer Manager | 2009**  
**Recommended Web/Database Server requirements (ACT! Premium EX)**

An IBM® compatible computer with a **2 GHz processor** (or equivalent); **1GB RAM; 1GB of free disk space;**

**32 Bit versions** of Microsoft® Windows® XP (SP2), Windows Server 2003 (SP2), Windows Vista (All versions), Windows Server 2008 (standard, Wen, Enterprise)

**64 Bit versions** of Windows Vista (All versions), Windows Server 2003 (Standard, Web, Enterprise & Small Business Server), Windows Server 2008 (standard, Web, Enterprise).

**CD Rom**

**Monitor:** SVGA (800 x 600) or higher

**Recommended client pc requirements – As above**

**ACT! Premium ST - Recommended Web/Database Server & client pc requirements: As Above except no Windows XP compatibility.**

**Scalability Recommendations**

Users	Servers	Processor	Memory	ACT! Version	SQL Server 2005
<b>1-10</b>	1	1.8 GHz Processor (or equivalent)	1 GB	- ACT! Premium for Web 2009 (11.0) (EX Edition) - ACT! Premium for Web 2009 (11.0) (ST Edition)	Express Edition
<b>11-30</b>	1	2.8 GHz Processor	1 GB	- ACT! Premium for Web 2009 (11.0) (EX Edition) - ACT! Premium for Web 2009 (11.0) (ST Edition)	Express Edition
<b>31-50</b>	1	3.2 GHz Processor	2 GB	- ACT! Premium for Web 2009 (11.0) (ST Edition)	

**Notes**

Network Users only: 1Gbps network cards and switches with Microsoft Windows networking

\* Based on global sales

Works with Microsoft Office 2002/XP and all later Editions

**Concurrent User Limits:** Windows XP Home and Vista Home Basic 5 users, Windows XP Professional and Windows Vista Home Premium, Business, Enterprise or Ultimate 10 users

ACT! Premium 2009

**Additional software**

Microsoft Outlook® 2002, 2003, and 2007 (SP3 recommended for Outlook 2002/2003)

Microsoft Outlook Express 6.0 SP2

Lotus Notes® 6.5, 7.0.2, and 8.0

Eudora® 5.2

Internet Mail SMTP/POP3

Microsoft Office 2002, 2003, and 2007 (SP3 recommended for Office 2002/2003)

Microsoft Internet Explorer® 6.0 and 7.0

Adobe Reader® 6.0, 7.0, and 8.0

VMWare® Workstation 5.0, 5.5, and 6.0; VMWare Server 1.0.1

**Palm OS® minimum device requirements**

Palm OS 3.5-5.4

Minimum 33 MHz or higher processor

Minimum 8 MB or higher memory

Minimum 500K free memory plus 1K for each contact

HotSync® Manager 3.5 and 4.1.0

**Pocket PC minimum device requirements**

Pocket PC 2000/2002/Phone Edition (Windows CE 3.0); Windows Mobile 2003 (Windows CE 4.0 and 4.20.0); Windows Mobile 2005/5.0

Minimum 133 MHz or higher processor

Minimum 16 MB or higher memory

Minimum 500K free memory plus 1K for each contact

Microsoft ActiveSync® versions 3.5 - 4.5 (XP operating systems only)

Windows Mobile Device Center (Vista operating systems only)